

# Up to 18 SEER2 Inverter Ducted Split System

Quick Start-up Guide



# ESi Decades Ducted Split System and IoT Device

The ESi Decades heat pump is one of the industry's most innovative and efficient systems, with ratings up to 18 SEER2 and 8.5 HSPF2 per AHRI standard 210/240-2023. With Ecoer's patented technology, the ESI heat pump automatically adjusts itself while maintaining constant and consistent speeds to avoid temperature swings.

Compared with fixed speed systems, Ecoer inverters have a much wider capacity range which helps to achieve faster heating and cooling. With more than 30 variable stage settings, Ecoer inverters provide more accurate and efficient temperature control while using less energy.

With the IoT device, Ecoer provides an easy way for dealers to help their customers complete registration via Ecoer Smart Service Pro App in just minutes. Then dealers can monitor the units' live data and perform remote field settings for the condensing unit. Working alongside the Ecoer Service Team, the dealer can guarantee installation and servicing quality.

#### **Features**

- O Up to 18 SEER2 and 8.5 HSPF2
- O Inverter Compressor (25%-110% speed)
- 24/7 monitoring and diagnostic service with IoT technology
- O 9 Speed ECM outdoor unit blower
- 2-Stage ECM indoor unit blower control for enhanced dehumidification
- O Easy to install compatible with most traditional 24VAC thermostats
- O AUTO charge mode to make accurate refrigerant coefficient for the system
- O Back-up running for up to 2 sensors
- O 10-year Residential Limited Parts Warranty



Outdoor Unit Model	Part Number	Description
EG910L	G941000001	IoT Gateway
EODA18H-2436	G.PRO.210021	36 kBTU/hr (3Ton), Condensing Unit
EODA18H-4860	G.PRO.210023	60 kBTU/hr (5Ton), Condensing Unit
EAHATN-24	G.PRO.210005	24 kBTU/hr (2 Ton), Air Handler Unit
EAHATN-36	G.PRO.210006	36 kBTU/hr (3 Ton), Air Handler Unit
EAHATN-48	G.PRO.210007	48 kBTU/hr (4 Ton), Air Handler Unit
EAHATN-60	G.PRO.210008	60 kBTU/hr (5 Ton), Air Handler Unit

Outdoor Unit	Indoor Air Handlers	Cooling Performance Heating Performance				ance	CFM	
Outdoor Offic	Illuoof All Hallulers	Total	EER2 (2)	SEER2 (1)	High	HSPF2 (3)	Low	CFIVI
EODA18H-2436	EAHATN-24	23400	12	18	24000	8.5	19200	850
EODA18H-2436	EAHATN-36	34200	10	16	36000	8.5	24000	1020
EODA18H-4860	EAHATN-36	36000	12	17.5	36000	8.5	24000	1020
EODA18H-4860	EAHATN-48	45000	11.2	16.5	47000	8.5	32000	1400
EODA18H-4860	EAHATN-60	54000	10	15.5	54000	8.5	35600	1600

Outdoor Unit	Cased Coils	Cooling Performance Heating Performance				CFM		
Outdoor Offic	Caseu Cons	Total	EER2 (2)	SEER2 (1)	High	HSPF2 (3)	Low	CFIVI
EODA18H-2436	GNC2430APT	22800	11	14.3	23200	8.1	15400	680
EODA18H-2436	GNC2430BPT	22800	11	14.3	23200	8.1	15400	680
EODA18H-2436	GNC3036BPT	30000	9.8	14.3	33600	8.1	22000	850
EODA18H-4860	GNC4248CPT	41000	10	14.3	43000	8.1	33000	1100
EODA18H-4860	GNC4860CPT	51000	9.8	14.3	52500	8.1	39000	1300
EODA18H-4860	GNC4860DPT	51000	9.8	14.3	52500	8.1	39000	1350

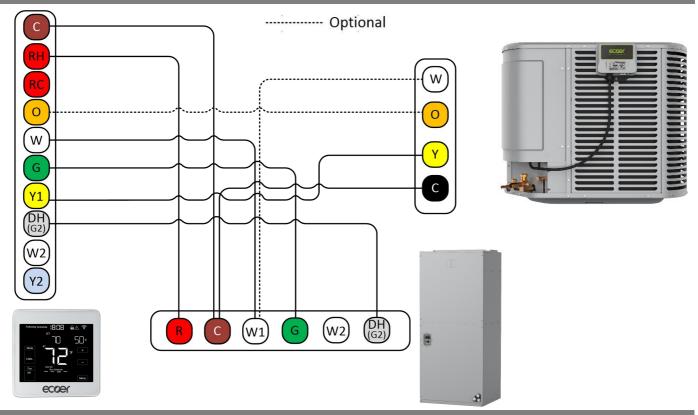
Outdoor Unit	Cased Coils	Paring	Paring Cooling Performance		Heating Performance			CFM	
Outdoor offic	Caseu Colls	Furnaces	Total	EER2 (2)	SEER2 (1)	High	HSPF2 (3)	Low	OI III
EODA18H-2436	GNC2430APT	MGH96M080B3A	22800	11.7	16	23200	8.5	18600	820
EODA18H-2436	GNC2430BPT	MGH96M080B3A	22800	11.7	16	23200	8.5	18600	820
EODA18H-2436	GNC2430BPT	MGH96M060B3A	22800	11.7	16	23200	8.5	18600	820
EODA18H-2436	GNC3036BPT	MGH96M060B3A	31000	10	15.5	33000	8.5	25000	1180
EODA18H-2436	GNC3036BPT	MGH96M080B3A	31000	10	15.5	33000	8.5	25000	1180
EODA18H-4860	GNC3036BPT	MGH96M080B3A	33000	11.7	17	34000	8.5	28000	1180
EODA18H-4860	GNC4248CPT	MGH96M100C5A	44000	10.5	16	45000	8.5	30000	1450
EODA18H-4860	GNC4860CPT	MGH96M100C5A	51000	10	15.5	52000	8.5	35000	1450
EODA18H-4860	GNC4860DPT	MGH96M120D5A	51000	10	15.5	52000	8.5	35000	1450
EODA18H-4860	GNC3036BPT	MGH96M060B3A	33000	11.7	17	34000	8.5	28000	1180

<sup>\*</sup> Certified per AHRI Standard 210/240-2023

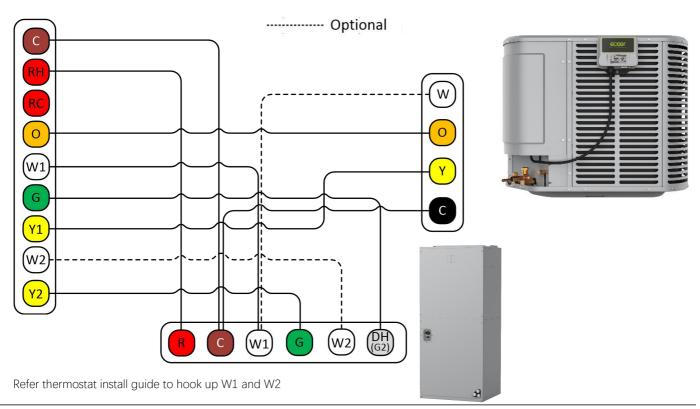
<sup>(1)</sup> Seasonal Energy Efficiency Ratio; (2) Energy Efficiency Ratio; (3) Heating Seasonal Performance Factor

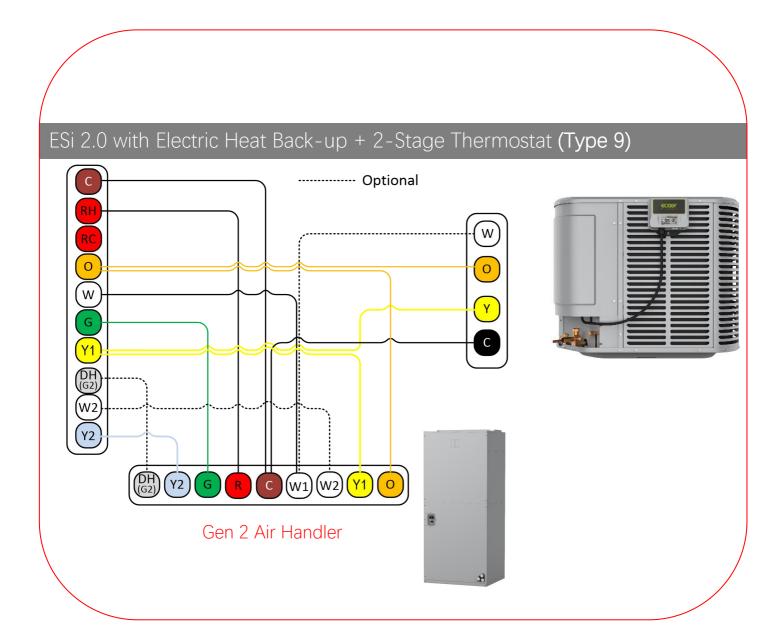
# Wiring Diagrams

# ESi with Electric Heat Back-up + EST01 (Type 9)

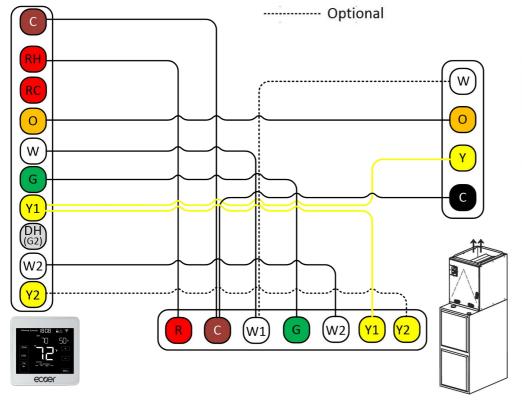


### ESi with Electric Heat Back-up + Other Brand Thermostat





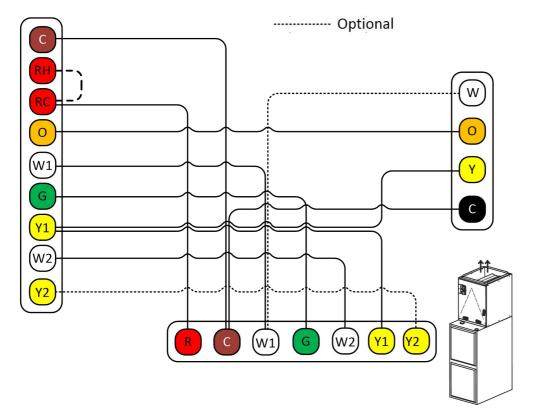
### ESi + Cased Coil + MGH96 + EST01





ESI Heat Pump It's required to set the same value for both n01 and n03

### ESi + Cased Coil + MGH96 + Other Brand Thermostat





ESI Heat Pump It's required to set the same value for both n01 and n03

# Line Sets and Charging

The Ecoer EODA condensing unit is factory pre-charged for 25ft of standard size line set and for the smallest rated indoor coil combinations. Up to 100ft of line set is allowed with a maximum of 50ft lift (see below).

	Liquid	Suction	Total	Equivale	nt Length	n (FT)		
Capacity Model	Line	Line Line 25		50	75	100		
Model	Dimensions in inches		Maxim	Maximum Elevation Difference (FT)				
2Ton	3/8 Std.	3/4 Std.	25	50	45	40		
21011	1/4 Opt.	5/8 Opt.	25	50	40	30		
3Ton	3/8 Std.	3/4 Std.	25	50	50	50		
31011	1/4 Opt.	5/8 Opt.	25	50	45	40		
4Ton	3/8	7/8 Std.	25	50	50	40		
41011		3/4 Opt.	25	50	50	40		
		7/8 Std.	25	50	50	40		
5Ton	3/8	3/4 Opt.	25	50	50	40		
		1-1/8 Opt.	25	30	N/A	N/A		

<sup>\*</sup> Standard line set is recommended, N/A: Not allowed

Refrigerant charge is suggested to be done by the following methods:

#### (1) Charge by Weigh-In

Can be used for the initial installation, or anytime a system charge needs to be replaced. This method can be used when power is not available on the job site or the ambient temperature is improper to use refrigerant coefficient and subcooling. A refrigerant adjustment may be necessary if the line set length is over or under the pre-charged 25ft (adding or removing 0.6 oz/ft on 3/8 liquid line respectively). An additional amount of refrigerant adjustment may be required for a large indoor coil.

#### (2) Charge by Refrigerant Coefficient

Ambient temperature must be between 50°F and 120°F and indoor temperature must be kept between 70°F and 80°F.

After starting the system in cooling mode, Press and hold BS4 button for five seconds until SEG1 displays blinking 7, and operate the system for a minimum of 20 minutes.

Check refrigerant coefficient number (here short for "X", 0<X<1) on the display. If X>0.6, remove refrigerant; or X<0.4, add more refrigerant. Then wait for 5 minutes to allow pressure balanced. Check the new coefficient number to make sure you get 0.5. Basically, 0.4 to 0.6 is acceptable if SSH≤20°F.

When the LED displays "--" for more than 20 minutes, adjust the TXV opening to ensure required compressor suction superheat (SSH>7 °F).





EODA18H-2436

EODA18H-4860



Undercharged	Proper	Overcharged	
0 0.	4 0	.6 1	_ C

Exit Charge Mode: Press BS4 once or After 2 hours running or Turn off the system at thermostat

# **Control Board Settings**

In most scenarios, it is recommended to keep all outdoor unit board dip switch positions in their manufacturer default positions. There are some specific scenarios when it makes sense to change dip switch settings.

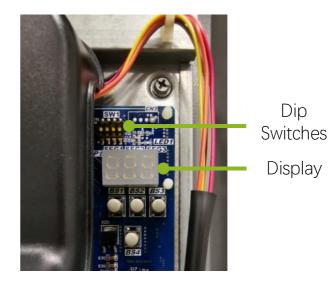
#### Dip Switch SW1

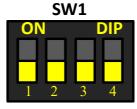
SW1-1 is used to enable or disable snow sensor control.

SW1-2 selects Tonnage of the condensing unit.

SW1-3 sets Air Conditioner or Heat Pump

SW1-4 is suggested to remain in the factory default position (OFF). IoT command responses such as remote field setting, troubleshooting, software programming etc. only work when this switch remains in the OFF position.



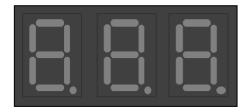


Use minor straight screwdriver to dip switch. Must power off the unit for at least two minutes to activate the change.

Must power off the unit for at least two (2) minute to activate your dial of switches.

	SW1 Dip switch	Description		
NO .	Setting item	Status	Content	
1	Snow Sensor Control	ON	Disable	
1	Show Sensor Control	OFF (factory)	Enable	
2	Capacity selection	ON	2 or 4 Ton	
		OFF (factory)	3 or 5 Ton	
3	AC only / Heat pump	ON	AC only	
3	AC Only / Heat pump	OFF (factory)	Heat pump	
1	Command response for LaT	ON	Disable	
4	Command response for IoT	OFF (factory)	Enable	

SEG1 SEG2 SEG3



Display

9/13

#### SEG1: Normally blank

SEG1	Description
0	Software is updating via IoT device
1	High pressure sensor (HP) backup running
2	Low pressure sensor (LP) backup running
3	Compressor discharge temperature sensor (TD) backup running
4	IPM module temperature sensor (TF) backup running
5	Ambient temperature sensor (TA) backup running
6	Defrost sensor (TH) backup running
7	Compressor suction temperature sensor (TS) backup running
8	Liquid line temperature sensor (TL) backup running
9	IoT command response

#### SEG2: Normally blank

SEG2	Description
0	Running under high pressure limit
1	Running under low pressure limit
2	Running under discharge temperature limit
3	Running under IPM module temperature limit
4	Running under compressor current limit

#### SEG3: Normally shows operation mode

SEG3	Description
0	Stop (No Y signal)
1	Ready to start-up
2	Cooling
3	Heating
4	Oil return
5	Defrost
6	Manual defrost
7	AUTO charge mode in cooling
8	Pump down in heating

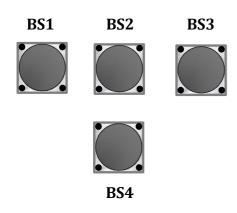
# SEG2 and SEG3: Show following codes when system is in fault

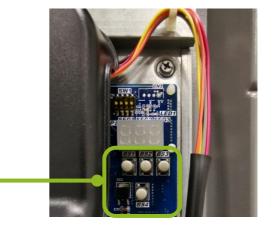
#### Code Description High pressure protection System locks up when P1 has occurred six times in 3 hrs. Low pressure protection in cooling mode System locks up when P2 has occurred six times in 3 hrs Compressor discharge temperature (TD) protection System locks up when P3 has occurred six times in 3 hrs Compressor discharge temperature (TD) sensor error Inverter module temperature (TF) protection System locks up when P5 has occurred six times in 3 hrs Compressor over-current protection E6 System locks up when P6 has occurred six times in 3 hrs Liquid slugging protection E7 System locks up when P7 has occurred three times in 5 hrs Low compressor voltage protection E8 System locks up when P8 has occurred three times in 1 hr Р9 Incorrect compressor line sequence DC fan motor over-load protection Ambient temperature (TA) sensor fault Compressor suction temperature (TS) sensor fault Liquid line temperature (TL) sensor fault Defrost temperature (TH) sensor fault Compressor discharge temperature (TD) sensor fault Inverter module temperature (TF) sensor fault High pressure (HP) sensor fault Low pressure (LP) sensor fault E4 Communication fault between main chip and INV drive chip Ambient temperature limit operation in cooling Ambient temperature limit operation in heating Abnormal switch alarm for reversing valve Defrost temperature (TH) sensor error EEPROM fault Low voltage alarm Abnormal function control CO-CC Compressor INV module protection

Troubleshoot based on service manual, or via Ecoer Smart Service Pro App.

System locks up when C0~CA has occurred three times in 1 hr

Buttons





#### BS1 Button - "Menu" or "Back" button

Shortly press "BS1" to guery settings

n00: Mode choice (Energy Saving, Dry, High Capacity)

n01: Prohibited heat pump running temperature

n02: Turn ON/OFF W output

n03: W output settings

n04: Defrost Mode (Heavy/light snow, standard)

n05: Silent Mode (level 1 or 2, night silent level 1 or 2)

n06: Night Silent Start Hour n07: Night Silent End Hour

n08: Manual Defrost

<u>Press and hold "BS1" for 5 seconds</u> to set above functions (n01 to n08). Refer to install or service manual for details. You can change these settings besides n08 via Ecoer Smart Service Pro App.

#### BS2 Button - "UP" button

BS3 Button - "Spot check" and "Confirm" button

- 1. After first pressing on the "BS3" button, it will display the sequence, and after 1 second it will display the value of the parameter.
- 2. After 20 seconds on same parameter, display will revert back to normal status.

Key parameters can be remotely monitored via Ecoer Smart Service Pro App.

#### **BS4** Button

<u>Press and hold "BS4" for 5 seconds</u> to enter AUTO charge mode by coefficient number in cooling or pump down in heating.

No.	Spot check content via BS3	
Default	Refer to default display instructions	
01-	Outdoor unit type and capacity	
02-	Liquid line sub-cooling	
03-	Compressor suction superheat	
04-	Compressor speed	
05-	Electronic expansion valve opening	
06-	Step of fan	
07-	Low pressure (LP sensor)	
-80	High pressure (HP sensor)	
09-	Outdoor ambient temp. (TA)	
10-	Compressor suction temp. (TS)	
11-	Compressor discharge temp. (TD)	
12-	Defrost sensor temp. (TH)	
13-	Liquid line temp. (TL)	
14-	Inverter module temp. (TF)	
15-	Target evaporating temp. (Tes)	
16-	Current evaporating temp. (Te)	
17-	Target condensing temp. (Tcs)	
18-	Current condensing temp. (Tc)	
19-	Compressor DC current	
20-	Undercharged refrigerant signal	
21-	Main software version	
22-	Inverter software version	
23-	Current fault	
24-	The last fault	
25-	Fault before the last fault	

# IoT Connection and Registration

Hang the IoT device on the condensing unit, tighten it with the included screw and belts. Unscrew the cable locker cap and fasten the waterproof joint based on the IoT install guide.

Plug the male blue terminal of IoT device into CN11 (IoT) connector on main control board of condensing unit. Power ON the condensing unit and check if the IoT device is working properly. The normal working state of IoT device should be the blue LED (No.1) is blinking with other LEDs light OFF.



No.	Color	Indications	Description			
1	Blue	IoT Device status	Always OFF Always ON Blinking	Power off Booting Running		
2	Red	LTE Status	Always OFF Always ON Blinking	LTE connected Booting LTE disconnected		
3	Green	Connection to PCB	Always OFF Always ON Blinking	Local link connected  Booting  Local link disconnected		





Download or update Ecoer Smart Service Pro App

free on







Steps of warranty registration \*

- 1. Create an ecoer account
- 2. Add Unit (Register a new AC/HP)
  - Sign an agreement with homeowner
  - Scan/Input serial numbers to submit

# Notes

# **About Ecoer**

Ecoer Inc. was established in 2016. We are a US company focusing on offering the best ducted Residential Air Conditioner and Heat Pump systems using Inverter and "Smart" IoT Technology.

Ecoer has grown to multiple locations in 4 countries: the United States, Cancada, Japan and China. The United States houses Ecoer's headquarters, technical support center and distribution centers. Ecoer's software development facility is in Japan, and manufacturing, systems engineering and quality control are based in China. Ecoer both designs it's equipment and owns all rights to its technology.

Ecoer's goal is to simplify the inverter install process and connect the dealer to the homeowner and their system. By doing this, we hope to see more inverters used in the US residential market, making it easier and faster to install for the dealer and help with quicker and more accurate response times for the homeowner.

**Ecoer's Mission Statement is:** 

Make your home Green and Smart".

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43671 Trade Center Place, Suite 100 Dulles, VA 20166 Tel: 703-348-2538

www.ecoer.com