

## Guidelines to Subscribe to Ecoer IoT Monitoring Service with 10x10 Comfort Defense for Contractors.

**Step 1: Select your plan from the following 2 options:**

**[Premier Comfort]** Up until September 1st of 2022, we included 3 years of labor and 3 years of monitoring with the gateway. For an additional **\$599**, we are adding 7 years of monitoring and **labor**.

**[Comfort Defense Plus]** Starting on September 1st of 2022, we included 10 years of labor and 3 years of monitoring with the gateway. For an additional **\$499**, we are adding 7 years of monitoring.

**Step 2: Get your IoT gateway Serial Number ready.**

1. Find your outdoor unit in the yard.
2. Find the gateway mounted on the outdoor unit.
3. Find the SN on the IoT gateway. It's the long number that starts with the letters "GF"



**Step 3: Purchase your plan.**

1. Visit <https://www.ecoer.com/product/extended-services/> or [www.ecoer.com](http://www.ecoer.com) ->Menu->Extended Service to purchase the plan you need.
2. Add to the cart and proceed to check out. Fill out all the mandatory information and complete the payment.

<b>Billing details</b> First name * <input type="text"/> Last name * <input type="text"/> Company name (optional) <input type="text"/>		<b>Additional information</b> Serial Number of the Gateway * <input type="text"/> <small>Enter as many S/N's as the quantity of ordered warranty</small> Order Notes (optional) <input type="text"/> <small>Notes about your order, e.g. special notes for delivery.</small>		Country / Region * <input type="text" value="United States (US)"/>	State / County * <input type="text" value="California"/>
		Street address * <input type="text"/> <small>House number and street name</small> Apartment, suite, unit, etc. (optional) <input type="text"/>		Postcode / ZIP * <input type="text"/>	
		Town / City * <input type="text"/>		Phone * <input type="text"/>	
				Email address * <input type="text"/>	

**Step 4: Confirmation.** You'll receive an email with a confirmation number from Ecoer Inc. This will be used as your proof of purchase. The plan will be activated within five (5) Business days.

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